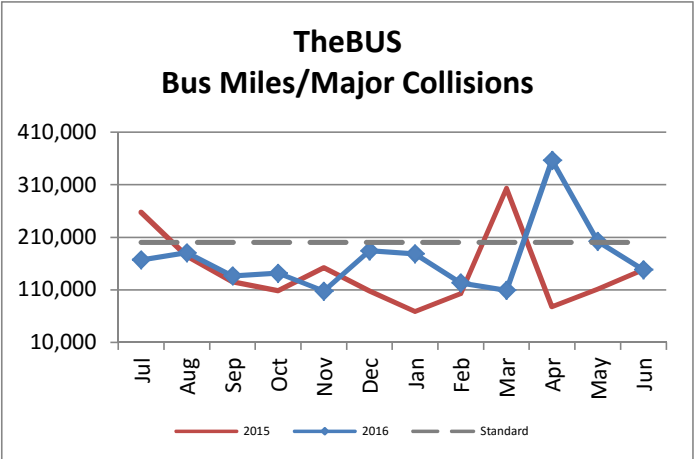
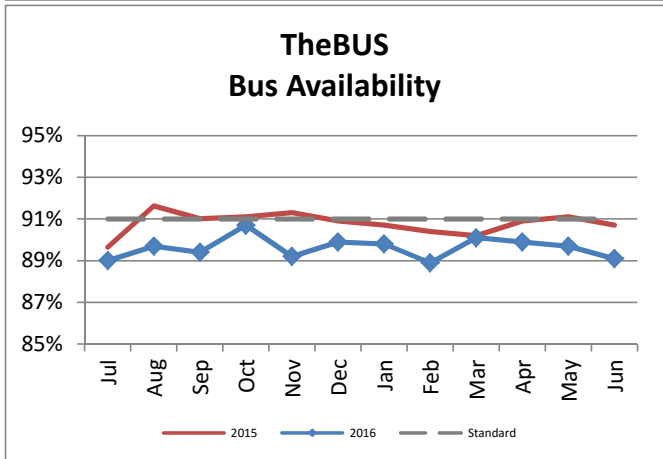
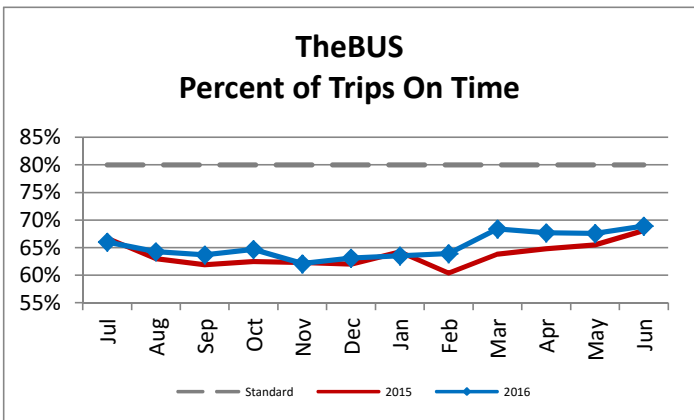
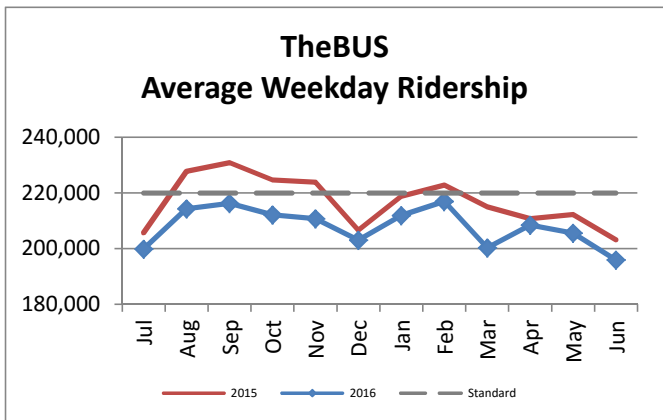


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending June 2016 Revised
Based on Preliminary Financials**

Key Performance Indicators (KPI)	June 2016	June 2015	Percent Change	12 Months FY2016	12 Months FY2015	Percent Change
Total Monthly Ridership	5,241,795	5,431,401	-3.49%	66,857,810	69,205,566	-3.39%
Average Weekday Ridership	196,007	203,161	-3.52%	207,992	216,867	-4.09%
Percent of Trips On Time	68.9%	68.1%	0.8%	65.33%	63.77%	1.56%
Bus Availability	89.1%	90.7%	-1.6%	89.6%	90.8%	-1.18%
Bus Miles/Major Collisions	148,176	148,268	-0.06%	169,561	144,802	17.10%
Bus Miles/Mechanical Road Calls	9,716	11,705	-16.99%	10,935	12,474	-12.34%
Spare Ratio	18.71%	18.10%	0.61%	18.09%	19.47%	-1.38%
Cost per Hour	\$123.20	\$117.89	4.50%	\$122.46	\$122.84	-0.31%
Cost per Trip	\$2.98	\$2.72	9.64%	\$2.82	\$2.69	5.03%
Cost per Mile	\$8.79	\$8.30	5.87%	\$9.53	\$8.77	8.62%
Farebox Recovery	27.21%	34.66%	-7.46%	28.39%	29.54%	-1.15%
Trips per Hour	41.31	43.34	-4.68%	43.47	45.82	-5.13%
Trips per Mile	3.05	3.15	-3.23%	3.10	3.26	-4.82%
Average System Speed	12.92	13.03	-0.85%	12.95	13.07	-0.94%
Percent Complete in 30 Days (Customer)	99.60%	99.16%	0.4%	97.75%	98.60%	-0.9%
Complaint Rate (Complaints per 100,000 trips)	10.23	10.42	-1.87%	11.06	10.56	4.72%



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